



# **Conduct** Policy Statement

**Commitment** We give our time, expertise, enthusiasm and knowledge generously and are united in our communication with internal and external customers.

**Development** We create an environment where all team members are encouraged to learn and grow. We contribute effectively by using our creative and innovative talents to benefit each other and the business.

**Compliance** We make decisions that are in the best interest of the Usher and Son staff, business and brand, in line with policies and procedures.

**Inclusion** We are friendly and approachable ensuring we all have an equal opportunity to speak. We are critical of ideas, not people.

**Prevention** We are friendly and approachable ensuring we all have an equal opportunity to speak. We are critical of ideas, not people.

**Success** We strive for excellence and quality in what we do; if a job is worth doing it is worth doing well.

Theodore Vairaktaris Director